

# NEWSLETTER ISSUE 14

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## Happy New Year

Welcome to 2017! Hopefully everyone has had a relaxing and safe festive season.

Arbre is now back in action and we look forward to catching up with everyone over the next few weeks.

## Think Outside The Square

As we all know there is a very exciting program of events and training scheduled through Arbre for this year. But there is always room for more! We are looking to our members this year to provide us with their suggestions on what training is required in their operations.

Obviously there are the standard industry needs, such as; fire weather training, operator competencies and first aid. Arbre encourages employers to think outside the square, and look a bit deeper into the duties of their employees. This is where training really shines and makes good employees great!

Take a moment to think about things like leadership and management, WHS, environment and administration. These are just some of the areas that tend to be overlooked, and they can make a real difference to any operations bottom line.

## Training Cost?

What does training cost? Well the answer is not always a clear dollar value. There is so much more that needs to be considered when factoring in the cost of training. Obviously there is usually an employer contribution required upfront, but remember that a lot of the time this also has a hefty subsidy behind it to make it more affordable. There is also the other angle of view, the cost of not training our staff. Inadequately trained staff can cost an organisation far more in the short and long term than the upfront cost of a training program. Sir Richard Branson once said “ *Train people well enough so they can leave. Treat people well enough so they don’t want to.*” This is something that makes a lot of sense and obviously has worked for the Virgin empire.

*“Train people well enough so they can leave. Treat people well enough so they don’t want to...”*

*-Sir Richard Branson*